

NoCO laboratories provide full clinical testing services in Hematology, Chemistry, Microbiology, Blood Bank, Toxicology and Pathology. The NoCO Laboratories are open 24 hours a day, 7 days a week, serving routine and emergency needs of the hospital, physician's offices and clinics, and the community and performs the majority of tests in-house. The remaining tests, consisting primarily of infrequently ordered tests, are sent to accredited reference laboratories, such as Quest Nichols Institute.

NoCo Laboratory locations:

Banner Fort Collins Medical Center Laboratory 4700 Lady Moon Drive Fort Collins, CO 80528 (970) 821-4350 Fax: (970) 821-4346	McKee Medical Center Laboratory 2000 N Boise Ave Loveland, CO 80537 (970) 820-4133 Fax: (970) 820-4159	North Colorado Medical Center Laboratory 1801 16th Street Greeley, CO 80631 (970) 810-6400 Fax: (970) 810-6770
Summit View Laboratory 2001 70th Avenue Greeley, CO 80634 (970) 810-2570 Fax: (970) 810-2575	Horizon Laboratory 2555 E 13th Street, Suite 115 Loveland, CO 80537 (970) 820-6890 Fax: (970) 820-6927 Horizon Laboratory Locations Direct Access Testing Information	NoCO Laboratory Information NoCO Organizational Chart NoCo Phone Numbers Microbiology Billing Information T-Lab/SO Specimen Type Job Aid

Informational Links:

Specimen Collection Tests Preferred Container and Special Instructions Neonate Minimum Blood Volumes Microbiology Specimen Collection Guide Cord STAT Collection Instructions NeoGemonics NeoGenomics Specimen Requirements and Handling NeoType Cancer Profiles Summit Pathology Group Summit Pathology Non Gyn Specimen Requirements	Patient Instructions Post Phlebotomy Care (English) Post Phlebotomy Care (Spanish) Sputum Collection (English) Sputum Collection (Spanish) Stool Collection (English) Stool Collection (Spanish) Urine Collection 24 Hour Collection (English) Urine Collection 24 Hour Collection (Spanish) Urine Collection Random at facility (English) Urine Collection Random at facility (Spanish) Urine Collection Random at home (English) Urine Collection Random at home (Spanish) Forms Thromboelastograph TEG Order Form Laboratory Supply Order Form	Labels 5HIAA Label (English) 5HIAA Label (Spanish) 24 Hour Container Label (English) 24 Hour Container Label (Spanish) Transfusion Services Blood Bank Labeling Are Blood Products available Ordering RBC Products Transfusion Services Circular of Information Transfusion Services Circular of Information Update May 2017 Critical Values NoCO Critical Values NoCO Critical Values Microbiology
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Laboratory Regulatory and Accreditation Information

The laboratory participates extensively in proficiency testing programs of the College of American Pathologists (CAP) as well as other specialized proficiency programs. Below are the Laboratory accreditations.

North Colorado Medical Center CAP; CLIA ; FDA ; AABB	Banner Fort Collins Medical Center CAP ; CLIA	McKee Medical Center CAP ; CLIA ; FDA	Horizon Laboratory at Skyline CLIA	Summit View Laboratory CAP; CLIA
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For Sendout Staff Personnel

Tip Sheets:

[Acceptable Heavy Metal Testing Tube Types](#)

[How to order Flexi for QNI](#)

[How to order testing in Qunum](#)

[Esoteric Referral Test Ordering](#)

[QNI Fee Schedule](#) – please verify the QNI Fee Schedule prior to calling QNI

The recommended cascade of laboratories is:

- Sonora Quest Laboratory (SQL)
- Quest Nichols Institute/ Quest Diagnostics (QNI)
- ARUP Laboratories
- Mayo Medical Laboratories

Contact Information:

LSA Database Request Group (requests for database changes) LSADatabaseRequestGroup@bannerhealth.com	SQL Customer Systems-SQL (Qunum user set up) SQLCustomerSystems@sonoraquest.com
JDOS Request Group (updates to the JDOS) SAJDOSMaintenanceGroup@bannerhealth.com	SQL Client Services (for tests in question, rejections, result issues, ordering, spec. requirements etc) 602-685-5050 option #3 or 602-685-5090
CDM Distribution Group (requests for pricing/CDM changes) LSACDMMaintenanceGroup@bannerhealth.com	To escalate an issue please email: SQLClientServices-Management@bannerhealth.com
IT Cerner Lab Support (Cerner application/ label printer issues) ITCernerLabSupport@bannerhealth.com	SQL Specimen Management (Sonora Quest specimen management issues only) Rob Serrano (Days/Evening): 602-685-5676 Margarita Padilla: (Days): 602-685-5178 Vanessa Klein (Evening): 602-685- 5821 Ashley Apodaca (Nights): 602-685-5754
QNI Customer Service Team (Quest Diagnostics, general questions – SJC, San Juan Capistrano) HSSTeamWest@questdiagnostics.com	Contact Juanita and/or Donna for the following: Referral testing questions, process workflows, requests to bring in/change referral testing, assistance with training/job aides, troubleshooting routing, transfers or accession issues, KDrive access for sendouts folder, and any other miscellaneous tasks that involves referral testing, processing or phlebotomy. NOTE: If you have questions for specimens that have left your facility you need to contact the respective laboratory (see Sonora Quest or Quest Diagnostics contact info) Juanita.Aguirre-Varela@sonoraquest.com 602-685-5117 Donna.whitley@sonoraquest.com 602-685-0133
QNI Billing Questions (invoice/billing issues, pricing) Susanna Sisilyan 1-800-421-7110 ext. 4304 Susanna.X.Sisilyan@questdiagnostics.com	
QNI Supply Order Issues 800-697-9302	