Viracor ImmuKnow -Immune Cell Function

Epic: Lab804

Testing needs sent directly, do not forward testing to Ruby or MLS

Phone: 816-342-0113

Fax: 816-347-0143

Viracor Client Services : dllabclientresolution@viracor.eurofinsus.com

Cindy Gilmore [Sales Manager]: Cynthia.gilmore-brisbin@viracor.eurofinsus.com

Mike Allibone [Regional Director]: Michael.allibone@viracor.eurofinsus.com

- An account has to be established to ship specimens to Viracor. Contact Cindy or Mike to start the account set up process.
    - Once an account is established, Viracor will give your facility a requisition. **You must fill out this requisition and send with the sample.** Your sample will be rejected if there is no testing indicated, or it is over the 30 hr stability mark.
- The ImmuKnow is a short stability specimen. It has to arrive at Viracor within 30 hours. **Immuknow testing must be Shipped out directly from the collecting lab.It may be shipped Monday – Friday same day.** *Timezone is Central Standard time. Ruby scans a copy of the fedex label into media manager for tracking purposes.*
- Viracor supplies shippers with FedEx or UPS labels. Please request shippers via Client services by either calling or emailing. Also request Live Cell bags to send the blood sample in.
    - Live Cell Critial Ambient Shippers- a case of shippers has 6 boxes.
    - You may place more than one sample in a box.





Follow Send out process for packing listing specimens on Non-Interfaced list. Package should include, Patient sample and completed reqisition. Results will be faxed to the collecting lab.