## **LABORATORY VISION / MISSION**

- Vision:
  - We will be prepared for our next patient.



- Mission:
  - Provide timely and accurate services, analytical testing and diagnostic information to advance patient care and outcomes.
- Service Goals:
  - Analytical Accuracy
  - Regulatory Excellence
  - Timely Analysis
  - Quality Outcomes
  - Positive Customer Experience
- True North Alignments and Activity Focus: Q, R, S
  - Q Quality w/ Regulatory, Accreditation and Compliance Readiness
  - R **Resources Readiness** including supplies, human and testing resources.
  - S Systems and Service Readiness designing and executing systems to deliver our services.